Data Collection Certification Assessment Criteria

TABLE OF CONTENTS

I. INTRODUCTION	2
II. ASSESSMENT CRITERIA	4
DATA NECESSITY	4
USE, RETENTION, AND DISPOSAL	6
DISCLOSURE TO THIRD PARTIES AND ONWARD TRANSFER	13
CHOICE AND CONSENT	18
ACCESS AND INDIVIDUAL RIGHTS	27
DATA INTEGRITY AND QUALITY	32
SECURITY	33
TRANSPARENCY	37
REPORTING AND CERTIFICATION	42
RESOURCE ALLOCATION	44
PROCESSES	45
III. DEFINITIONS	46

I. INTRODUCTION

TRUSTe LLC ("TRUSTe"), a subsidiary of TrustArc Inc ("TrustArc"), offers a set of privacy assurance programs that enable organizations that collect or process personal information to demonstrate responsible data collection and processing practices consistent with regulatory expectations and external standards for privacy accountability. The programs are developed using the standards outlined in the <u>TrustArc Privacy & Data Governance ("P&DG") Framework</u> ("Framework"), which are based upon recognized laws and regulatory standards, such as the OECD Privacy Guidelines, the APEC Privacy Framework, the EU General Data Protection Regulation ("GDPR"). the U.S. Health Insurance Portability and Accountability Act ("HIPAA"), ISO 27001 International Standard for Information Security Management Systems, Federal Trade Commission's Self-Regulatory Guidelines on OBA. and self-regulatory industry frameworks including the Digital Advertising Alliance's (DAA) Self-Regulatory Principles, the European DAA Online Behavioral Advertising Principles, and the 2018 NAI Code of Conduct.

The TRUSTe Data Collection Certification is designed to enable organizations, who help in the optimization or serving of an online advertisement to demonstrate that their privacy and data governance practices for the collection and use of data for **Online Behavioral Advertising** comply with the standards outlined in these Assessment Criteria. The Framework consists of a set of operational controls that is aligned with key privacy laws, regulatory frameworks, and requirements for ethics and compliance programs and information governance programs that supports all 3 phases, BUILD, IMPLEMENT, and DEMONSTRATE, of program management on an ongoing basis. The assessment criteria set forth in this document are aligned with the Standards set forth in the Framework which enable organizations to design and/or engineer effective privacy and data governance controls into organizational processes products and technologies and maintain or enhance those controls throughout the lifecycle for the product, process or technology

The Assessment Criteria are organized by eleven of TrustArc's Framework BUILD, IMPLEMENT, and DEMONSTRATE Standards: including:

IMPLEMENT Standards

- Data Necessity:
- Use, Retention, and Disposal
- Disclosure to Third Parties and Onward Transfer
- Choice and Consent
- Access and Individual Rights

Data Collection Assessment Criteria V4 February 20, 2019

- Data Integrity and Quality
- Security
- Transparency

DEMONSTRATE Standards

• Reporting and Certification

BUILD Standards

- Resource Allocation
- Processes

Each section contains the Assessment Criteria TRUSTe uses to assess an organization's compliance with the P&DG Framework Standard. Mapping of the Assessment Criteria to the TrustArc Framework standards and controls and external regulatory standards are noted next to the Assessment Criteria.

Any organization participating in a TRUSTe Assurance Program agrees to comply with <u>TRUSTe's Assurance Program</u> <u>Governance Standards</u>, which apply to all TRUSTe Assurance Programs, and the Assessment Criteria of any Program in which the organization chooses to participate. The <u>Assurance Program Governance Standards</u> ensure that the Program is meaningful and effective in its implementation of robust mechanisms to:

- review and enable organizational demonstration of compliance with the Assessment Criteria;
- enable individuals to raise concerns about a participating company's compliance with the Assessment Criteria; and
- address a participating company's non-compliance with Assessment Criteria, including revocation of the company's certification or verification, and any associated seals.

Upon successful completion of the TRUSTe assessment and certification processes, organizations participating in this Program will be issued and authorized to display the TRUSTe Data Collection seal.

Defined terms appear in **bold**.

II. ASSESSMENT CRITERIA

DATA NECESSITY

Optimize data value by collecting and retaining only the data necessary for strategic goals. Leverage anonymization, de-identification, pseudonymization, and coding to mitigate data storage-related risks.

TrustArc P&DG Framework and External Regulatory Standard Mapping	Assessment Criteria
TrustArc P&DG IMPLEMENT	1. Collection Limitation
Standard:	
Data Necessity: Optimize data	Requirement: The Participant must only collect data where such data is limited to the specific
value by collecting and	data reasonably useful for the purpose for which it was collected and in accordance with the
retaining only the data	Participant's Privacy Notice and/or in-ad notice.
necessary for strategic goals.	
Leverage anonymization,	Evaluation: Using the above, TRUSTe will verify that the Participant limits the amount and
de-identification,	type of data collected to that which is relevant to fulfill the stated purposes.
pseudonymization, and coding	
to mitigate data storage-related	Gaps and Remediation: If the Participant indicates that it does not limit the amount of data
risks.	collected to what is relevant to the identified collection purpose, TRUSTe must inform the
	Participant that it must limit the use of collected data to those uses that are relevant to
TrustArc P&DG IMPLEMENT	fulfilling the purp ose(s) for which it is collected.
Control	
2.1: Optimize data value by	
collecting and retaining only the	
data necessary for strategic	
goals. Leverage anonymization,	
de-identification,	
pseudonymization, and coding	

to mitigate data storage-related risks.	
11313.	
GDPR Article 5(1)(c)	
TrustArc P&DG IMPLEMENT	2. Data Anonymization
Standard:	
Data Necessity: Optimize data	Requirement: The Participant must leverage anonymization, De-identification ,
value by collecting and retaining only the data	Pseudonymization, coding, or similar mechanisms to mitigate data storage-related risks.
necessary for strategic goals.	These mechanisms and techniques must not enable the Participant or a Third Party to
Leverage anonymization,	reconstruct or combine the data in way that enables re-identification of the Individual. This
de-identification,	requirement shall not pertain to Device-Identifiable Information .
pseudonymization, and coding	
to mitigate data storage-related risks.	Evaluation: Where the Participant indicates that data does not need to be retained as
11565.	required in Assessment Criteria 8, or no longer needs to be retained in an identifiable form, TRUSTe will verify that the Participant has processes in place to mitigate data storage-related
TrustArc P&DG IMPLEMENT	risks through leveraging anonymization, De-identification, Pseudonymization, coding, or
Control	similar mechanisms that do not enable the Participant or a Third Party to reconstruct the
2.1: Optimize data value by	data to re-identify the Individual.
collecting and retaining only the	
data necessary for strategic	Gaps and Remediation: If the Participant indicates it does not leverage anonymization,
goals. Leverage anonymization, de-identification,	de-identification, Pseudonymization , and/or coding techniques to mitigate data storage-related risks, then TRUSTe must inform the Participant that it must leverage
pseudonymization, and coding	anonymization, De-identification , Pseudonymization , coding, or similar mechanisms to
to mitigate data storage-related	mitigate data storage-related risks and that such mechanism must not enable the Participant
risks.	or a Third Party to reconstruct the data to re-identify the Individual.
2018 NAI Code of Conduct I.D, I.E.	
1	

DAA Self-Regulatory Principles	
for Online Behavioral	
Advertising IV.C.1 and IV.C.3	

USE, RETENTION, AND DISPOSAL

Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the purposes for which it was collected.

TrustArc P&DG Framework and External Regulatory Standard Mapping	Assessment Criteria
TrustArc P&DG IMPLEMENT	3. Purpose Limitation
Standard:	
Use, Retention, and Disposal:	Requirement: The Participant must handle all collected data in accordance with the posted
Ensure data is used only as	Privacy Notice in effect at the time of collection unless the Individual otherwise has given
legally permissible and solely	Express Consent for specific uses beyond the scope of the Privacy Notice.
for purposes that are relevant	
to and compatible with the	The Participant must only use or allow the use of collected data for the following purposes:
purposes for which it was	Online Behavioral Advertising;
collected.	 operations and systems management including:
	 intellectual property protection;
TrustArc P&DG IMPLEMENT	 compliance, public purpose, and consumer safety;
Control	 authentication, verification, fraud prevention, and security;
2.2: Ensure data is used solely	 billing or product or service fulfillment; or
for purposes that are relevant	 Ad Reporting or Ad Delivery;
to and compatible with the	 market research or product development including the analysis of the characteristics of
purposes for which it was	a group of consumers or market, and product performance to improve existing or new
collected.	products using de-identified data that has been de-identified in such a way that an
	Individual cannot be re-identified; and

DAA Self-Regulatory Principles	• in accordance with the Participant's Privacy Notice and/or in-ad notice unless the
for Online Behavioral	Individual has been provided notice and has given Express Consent for specific uses
Advertising V. and VI.B	beyond the scope of the Privacy Notice .
DAA Self-Regulatory Principles for Multi-Site Data II DAA Application of Self-Regulatory Principles to the Mobile Environment VII & VIII European Interactive Digital	 Collected data must not be used to or be made available to Third Parties for the following purposes: credit eligibility; employment eligibility; insurance eligibility, underwriting, and pricing; health care treatment eligibility; providing targeted marketing to children under age 13; and targeting or marketing to children under age 18 if such advertising contains content not reasonably appropriate for this age group.
Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory	An identifier issued for the specific purpose of communicating, honoring, reading, or otherwise managing privacy preferences must not be used for any other purpose.
Programme on OBA 2.2.1 2018 NAI Code of Conduct II.D.2 and II.D.3	The Participant must not collect, use, or make available to Third Parties , except for Processors , data containing Contact Information or Sensitive Information unless the Individual has been provided notice and given Express Consent .
	Evaluation: TRUSTe will verify that the Participant handles all collected data in accordance with the posted Privacy Notice in effect at the time of collection and in accordance with the permissible purposes.
	<u>Gap and Remediation</u> : If the Participant cannot verify that it handles collected data for permissible purposes and/or in accordance with the Privacy Notice , TRUSTe must inform the Participant that the collected data must only be used for permissible purposes and in accordance with the Privacy Notice in effect at the time of collection, unless the Individual has given Express Consent for specific uses beyond the scope of the Privacy Notice .
TrustArc P&DG IMPLEMENT	4. Children's Information
Standard:	

Use, Retention, and Disposal: Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the purposes for which it was collected. TrustArc P&DG IMPLEMENT Control 2.2: Ensure data is used solely for purposes that are relevant to and compatible with the purposes for which it was collected. <u>Children's Online Privacy</u> <u>Protection Rule</u> §312.5	 <u>Requirement</u>: On web sites or apps directed towards children under age 13 as allowed by the Children's Online Privacy Protection Rule, 16 C.F.R. Part 312, et seq., the Participant may: maintain or analyze the functioning of the website or online service; perform network communications; serve contextual advertising on the website or online service or cap the frequency of advertising; protect the security or integrity of the user, website, or online service; and ensure legal or regulatory compliance. <u>Evaluation</u>: TRUSTe will verify that the Participant processes children's data only for the listed purposes. <u>Gap and Remediation</u>: If the Participant cannot demonstrate that it only processes the children's data for the listed purposes, TRUSTe must inform the Participant that it can only process children's data in accordance with the listed purposes for compliance with this requirement.
Parental consent (c)(7) TrustArc P&DG IMPLEMENT	5. Data Retention
Standard:	
Use, Retention, and Disposal: Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the purposes for which it was collected.	 <u>Requirement</u>: The Participant will retain data collected for Online Behavioral Advertising: For as long as commercially useful to carry out its business purpose or until the Individual expresses an opt-out preference, but no longer than 24 months in an identifiable form; or as required by law. For data that has been de-identified so the data cannot be used to re-identify the Individual, for as long as commercially useful to carry out its business purpose. Evaluation: TRUSTe will verify that the Participant retains data collected for Online
TrustArc P&DG IMPLEMENT Control	Behavioral Advertising:

2.2: Koon data in identifiable	• For as long as commercially useful to corry out its husiness nurness or until on
2.3: Keep data in identifiable	For as long as commercially useful to carry out its business purpose or until an
form only as long as necessary	Individual expresses an opt-out preference, but no longer than 24 months in an
for identified processing	identifiable form, including individually-identifiable and device-identifiable form; or as
purposes of which individuals	required by law.
have been informed. If data are	 For data that has been de-identified so the data cannot be used to re-identify the
needed for a longer period of	Individual, for as long as commercially useful to carry out its business purpose.
time for research- or	
optimization-related purposes,	Gap and Remediation: If the Participant cannot verify this, TRUSTe must inform the
implement coding,	Participant that data collected for Online Behavioral Advertising can only be retained:
pseudonymization, or similar	
mechanisms to limit the risk to	For as long as commercially useful to carry out its business purpose or until an
individuals.	Individual expresses an opt-out preference, but no longer than 24 months in an
	identifiable form; or as required by law.
2018 NAI Code of Conduct	• For data that has been de-identified so the data cannot be used to re-identify the
II.F.4	Individual, for as long as commercially useful to carry out its business purpose.
DAA Self-Regulatory Principles	
for Online Behavioral	
Advertising IV.B	
<u>raventioning</u> 14.5	
European Interactive Digital	
Advertising Alliance	
Self-certification Criteria	
for companies participating in	
the European Self Regulatory	
Programme on OBA 2.1.2	
TrustArc P&DG IMPLEMENT	6. Lawfulness of Processing
Standard:	o. Lawrumess of Frocessing
Use, Retention, and Disposal:	Requirement: The Participant must process collected data (whether directly or through the
Ensure data is used only as	use of Third Parties acting on its behalf) by lawful and fair means, consistent with the
legally permissible and solely	requirements of the jurisdiction that governs the collection of such data. Examples of lawful
for purposes that are relevant	means include, but are not limited to: consent, a contract with the Individual , a legal
	means include, but are not inflited to. consent, a contract with the individual, a legal

to and compatible with the purposes for which it was collected.	obligation, for the health and safety of the individual, in the public interest, and for legitimate interests as further defined in applicable laws.
	Evaluation: TRUSTe must require the Participant to certify that it is aware of and is complying
TrustArc P&DG Control	with the requirements of the jurisdiction that governs the collection and processing of such
2.4: Ensure that all data	data and that it is processing information by lawful and fair means, without deception.
processing is legally	
permissible, including any data	Gaps and Remediation: If the Participant is unable to certify this, TRUSTe must inform the
disclosures to third parties	Participant that mechanisms to ensure that data processing is lawful and fair are required for
	compliance with this requirement.
GDPR Articles 5(1)(a) and	
<u>6(1)</u> .	
TrustArc P&DG IMPLEMENT	7. Third Party Data Sources
Standard:	
Use, Retention, and Disposal:	Requirement: All data sources that the Participant uses must contain appropriate agreements
Ensure data is used only as	showing that all data received was obtained under legitimate means and limitations regarding
legally permissible and solely	the collection, use, and onward transfer of the data are satisfied.
for purposes that are relevant	
to and compatible with the	Evaluation: TRUSTe will verify that the Participant has processes in place to ensure that all
purposes for which it was	data sources that the Participant uses contain appropriate agreements.
collected.	Con and Demodiations littles Posticinent does not have pressed to all the state of the second state of t
TrustArc P&DG IMPLEMENT	Gap and Remediation: If the Participant does not have processes in place to ensure that all
Control	data sources that the Participant uses contain appropriate agreements showing that all data received was obtained under legitimate means and limitations regarding the collection, use,
<i>2.4:</i> Ensure that all data	and onward transfer of the data are satisfied, TRUSTe must inform the Participant that a
processing is legally	process to ensure this is required for compliance with this requirement.
permissible, including any data	
disclosures to third parties	
DAA Self-Regulatory Principles	
for Online Behavioral	

Advertising IV.C.3	
DAA Application of	
Self-Regulatory Principles to	
the Mobile Environment IV.B.2	
European Interactive Digital	
Advertising Alliance	
Self-certification Criteria	
for companies participating in	
the European Self Regulatory	
Programme on OBA 2.9 and	
2.10	
2018 NAI Code of Conduct	
II.F.2	
TrustArc P&DG IMPLEMENT	8. Define and Communicate Retention Periods
TrustArc P&DG IMPLEMENT Standard:	8. Define and Communicate Retention Periods
	8. Define and Communicate Retention Periods <u>Requirement</u> : The Participant must define and communicate retention periods for retaining
Standard: <i>Use, Retention, and Disposal:</i> Ensure data is used only as	<u>Requirement</u> : The Participant must define and communicate retention periods for retaining data collected for Online Behavioral Advertising (e.g., information retention policy, retention
Standard: <i>Use, Retention, and Disposal:</i>	Requirement: The Participant must define and communicate retention periods for retaining
Standard: <i>Use, Retention, and Disposal:</i> Ensure data is used only as legally permissible and solely for purposes that are relevant	<u>Requirement</u> : The Participant must define and communicate retention periods for retaining data collected for Online Behavioral Advertising (e.g., information retention policy, retention
Standard: <i>Use, Retention, and Disposal:</i> Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the	<u>Requirement</u> : The Participant must define and communicate retention periods for retaining data collected for Online Behavioral Advertising (e.g., information retention policy, retention schedules, or retention requirements). The defined retention period shall not exceed 24 months or as required by law per Assessment Criterion 5.
Standard: <i>Use, Retention, and Disposal:</i> Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the purposes for which it was	Requirement: The Participant must define and communicate retention periods for retaining data collected for Online Behavioral Advertising (e.g., information retention policy, retention schedules, or retention requirements). The defined retention period shall not exceed 24 months or as required by law per Assessment Criterion 5. <u>Evaluation</u> : TRUSTe must verify the Participant has defined and communicated retention
Standard: <i>Use, Retention, and Disposal:</i> Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the	<u>Requirement</u> : The Participant must define and communicate retention periods for retaining data collected for Online Behavioral Advertising (e.g., information retention policy, retention schedules, or retention requirements). The defined retention period shall not exceed 24 months or as required by law per Assessment Criterion 5.
Standard: <i>Use, Retention, and Disposal:</i> Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the purposes for which it was collected.	<u>Requirement</u> : The Participant must define and communicate retention periods for retaining data collected for Online Behavioral Advertising (e.g., information retention policy, retention schedules, or retention requirements). The defined retention period shall not exceed 24 months or as required by law per Assessment Criterion 5. <u>Evaluation</u> : TRUSTe must verify the Participant has defined and communicated retention periods. This may be achieved through a retention policy, retention schedules for specific data assets or data processing purposes, or defined retention requirements such as those defined
Standard: Use, Retention, and Disposal: Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the purposes for which it was collected. TrustArc P&DG IMPLEMENT	<u>Requirement</u> : The Participant must define and communicate retention periods for retaining data collected for Online Behavioral Advertising (e.g., information retention policy, retention schedules, or retention requirements). The defined retention period shall not exceed 24 months or as required by law per Assessment Criterion 5. <u>Evaluation</u> : TRUSTe must verify the Participant has defined and communicated retention periods. This may be achieved through a retention policy, retention schedules for specific data
Standard: Use, Retention, and Disposal: Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the purposes for which it was collected. TrustArc P&DG IMPLEMENT Control	Requirement: The Participant must define and communicate retention periods for retaining data collected for Online Behavioral Advertising (e.g., information retention policy, retention schedules, or retention requirements). The defined retention period shall not exceed 24 months or as required by law per Assessment Criterion 5. Evaluation: TRUSTe must verify the Participant has defined and communicated retention periods. This may be achieved through a retention policy, retention schedules for specific data assets or data processing purposes, or defined retention requirements such as those defined in the Participant's privacy policies.
Standard: Use, Retention, and Disposal: Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the purposes for which it was collected. TrustArc P&DG IMPLEMENT Control 2.5: Define and communicate	Requirement: The Participant must define and communicate retention periods for retaining data collected for Online Behavioral Advertising (e.g., information retention policy, retention schedules, or retention requirements). The defined retention period shall not exceed 24 months or as required by law per Assessment Criterion 5. <u>Evaluation</u> : TRUSTe must verify the Participant has defined and communicated retention periods. This may be achieved through a retention policy, retention schedules for specific data assets or data processing purposes, or defined retention requirements such as those defined in the Participant's privacy policies. <u>Gaps and Remediation</u> : If the Participant does not have defined retention periods in place for
Standard: Use, Retention, and Disposal: Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the purposes for which it was collected. TrustArc P&DG IMPLEMENT Control 2.5: Define and communicate retention periods for personal	Requirement:The Participant must define and communicate retention periods for retaining data collected for Online Behavioral Advertising (e.g., information retention policy, retention schedules, or retention requirements). The defined retention period shall not exceed 24 months or as required by law per Assessment Criterion 5.Evaluation:TRUSTe must verify the Participant has defined and communicated retention periods. This may be achieved through a retention policy, retention schedules for specific data assets or data processing purposes, or defined retention requirements such as those defined in the Participant's privacy policies.Gaps and Remediation:If the Participant does not have defined retention periods in place for data collected for Online Behavioral Advertising and has not communicated the retention
Standard: Use, Retention, and Disposal: Ensure data is used only as legally permissible and solely for purposes that are relevant to and compatible with the purposes for which it was collected. TrustArc P&DG IMPLEMENT Control 2.5: Define and communicate	Requirement:The Participant must define and communicate retention periods for retaining data collected for Online Behavioral Advertising (e.g., information retention policy, retention schedules, or retention requirements). The defined retention period shall not exceed 24 months or as required by law per Assessment Criterion 5.Evaluation:TRUSTe must verify the Participant has defined and communicated retention periods. This may be achieved through a retention policy, retention schedules for specific data assets or data processing purposes, or defined retention requirements such as those defined in the Participant's privacy policies.Gaps and Remediation:If the Participant does not have defined retention periods in place for

2018 NAI Code of Conduct II.F.4	retention periods and communication of such are required for compliance with this requirement.
DAA Self-Regulatory Principles for Online Behavioral Advertising IV.B	
European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.1.2	
<u>GDPR Articles 5(1)(e), 13-14,</u> and 30(1)(f)	

DISCLOSURE TO THIRD PARTIES AND ONWARD TRANSFER	
Preserve the standards and protections for data when it is transferred to third-party organizations and/or across country borders.	
TrustArc P&DG Framework and ExternalRegulatory Standard Mapping	Assessment Criteria
TrustArc P&DG IMPLEMENT Standard:	9. Evaluate Processors
Disclosure to Third Parties and Onward Transfer: Preserve the standards and protections for data when it is transferred to third-party organizations and/or	<u>Requirement</u> : The Participant must have a process in place to evaluate the privacy and security practices of its Processors (e.g., agents, business associates, service providers, or vendors) to ensure the Processors have effective safeguards and controls in place that comply with the controls and standards herein and with applicable laws.
across country borders. TrustArc P&DG IMPLEMENT	Evaluation: TRUSTe must verify that the Participant has a process in place to evaluate the privacy and security practices of its Processors that comply with the controls and standards
	herein and with applicable laws.
2.6: Assess vendors handling personal data for effective safeguards and controls.	Gaps and Remediation: If the Participant does not have such a process in place, TRUSTe must inform the Participant that it must have a process in place to ascertain whether its Processors have effective safeguards and controls in place that comply with the controls and standards herein and with applicable laws.
European Interactive Digital	
Advertising Alliance Self-certification Criteria	
for companies participating in	
the European Self Regulatory	
Programme on OBA 2.1.1 (3)	
2018 NAI Code of Conduct II.E.1	

GDPR Article 28.1	
ISO 27001 8.2 Information Security Risk Assessment	
TrustArc P&DG IMPLEMENT	10. Contracts with Processors
Standard:	
Disclosure to Third Parties and Onward Transfer: Preserve the standards and protections for data when it is transferred to	 <u>Requirement</u>: The Participant must have appropriate contracts in place with Processors (e.g., agents, business associates, service providers, vendors) pertaining to data they process on the Participant's behalf, which limit the processing of data to be only in accordance with instructions from the
third-party organizations and/or across country borders.	 Participant; require the Processors to abide by the rights and obligations attached to the data by
TrustArc P&DG IMPLEMENT Control 2.7: Execute appropriate contracts with vendors	 the Participant regarding the security, confidentiality, integrity, use, and disclosure of the data; and ensures the Participant's obligations to the Individual undertaken by the Participant will be met and that appropriate data protections are in place.
supporting the process or technology or with any third parties.	Evaluation: TRUSTe must verify the existence of each type of agreement described. TRUSTe must verify that the Participant has entered into contracts with Processors to ensure the data protections appropriate to the nature of the relationship with the Processors are in place.
DAA Self-Regulatory Principles for Online Behavioral Advertising IV.C.3	Gaps and Remediation: If the Participant does not have appropriate contracts in place, TRUSTe must inform the Participant that implementation of contracts with Processors are required for compliance with this requirement.
2018 NAI Code of Conduct II.E.1	
European Interactive Digital	
Advertising Alliance	
Self-certification Criteria	
for companies participating in	

the European Self Regulatory Programme on OBA 2.9 and	
2.10	
TrustArc P&DG IMPLEMENT	11. First Parties
Standard: Disclosure to Third Parties and Onward Transfer: Preserve the standards and protections for data when it is transferred to third-party organizations and/or across country borders. TrustArc P&DG IMPLEMENT Control 2.7: Execute appropriate	 Requirement: Where the Participant has a direct relationship with its First Party partners, the Participant must have processes in place to require its First Party partners to: include disclosures in the First Party's Privacy Notice listing the types of Third Parties that collect data through the First Party's application or website, including Third Parties that collect data about an Individual's online activities across multiple unaffiliated applications or websites, and how that data is used; and provide Clear and Conspicuous access to preference management tools where Individuals can exercise their preference, including withdrawing consent, regarding whether their data is collected and used for the purposes of Online Behavioral Advertising.
contracts with vendors supporting the process or technology or with any third parties. 2018 NAI Code of Conduct II.B.3-5 DAA Application of Self-Regulatory Principles to the Mobile Environment IV.B.1	 <u>Evaluation</u>: TRUSTe must verify that, where the Participant has a direct relationship with its First Party partners, the Participant has processes in place to require its First Party partners to: include disclosures in the First Party's Privacy Notice listing the types of Third Parties that collect data through the First Party's application or website including Third Parties that collect data about an Individual's online activities across multiple unaffiliated applications or websites, and how that data is used; and provide Clear and Conspicuous access to preference management tools where Individuals can exercise their preference, including withdrawing consent, on whether their data is collected and used for the purposes of Online Behavioral Advertising
	 <u>Gap and Remediation</u>: If the Participant does not have the required processes in place, TRUSTe must inform the Participant that, to comply with this requirement, it must implement processes to ensure that its First Party partners: include disclosures in the First Party's Privacy Notice listing the types of Third Parties that collect data through the First Party's application or website including Third

	 Parties that collect data about an Individual's online activities across multiple unaffiliated applications or websites, and how that data is used; and provide Clear and Conspicuous access to preference management tools where Individuals can exercise their preference, including withdrawing consent, on whether their data is collected and used for the purposes of Online Behavioral Advertising.
TrustArc P&DG IMPLEMENT Standard: Disclosure to Third Parties and Onward Transfer: Preserve the standards and protections for data when it is transferred to third-party organizations and/or across country borders. TrustArc P&DG IMPLEMENT Control 2.7: Execute appropriate contracts with vendors supporting the process or technology or with any third parties. DAA Self-Regulatory Principles for Online Behavioral Advertising IV.C.2 - IV.C.4	 12. Contracts with Third Parties <u>Requirement</u>: The Participant must have appropriate contracts in place with any Third Party or affiliated entity that the Participant discloses or otherwise transfers Personal Information to ensure that: if more than one Ad Company is involved in the ad chain, the Participant, if the Participant is not directly serving the ad to the Individual, will verify that the Ad Company directly involved provides enhanced notice and access to preference management tools; Third Parties or affiliated entities will not attempt to reconstruct de-identified data, and will use or disclose the anonymized data only for purposes of Online Behavioral Advertising or other uses as specified to Individual; and Third Parties or affiliated entities who disclose anonymized data to other entities will take reasonable measures to ensure those entities receiving the data agree to the restrictions and conditions regarding the use of the data. Third Parties or affiliated entities will not further share Personal Information received from the Participant with other Third Parties, and will limit any Personal Information that may be further shared with other Third Parties to Derived Products. Evaluation: TRUSTe must verify the existence of the contracts in place with Third Parties and/or affiliated entities that the Participant discloses or otherwise transfers Personal Information to and that the contracts contain the appropriate requirements.
	must inform the Participant that, to comply with this requirement, it must have contracts in place with Third Parties or affiliated entities to ensure that:

 if more than one Ad Company is involved in the ad chain, the Participant, if the Participant is not directly serving the ad to the Individual, will verify that the Ad
Company directly involved provides enhanced notice and access to preference management tools;
 Third Parties or affiliated entities will not attempt to reconstruct de-identified data and will use or disclose the anonymized data only for purposes of Online Behavioral Advertising or other uses as specified to Individuals; and
 Third Parties or affiliated entities who disclose anonymized data to other entities will take reasonable measures to ensure those entities receiving the data agree to the restrictions and conditions regarding the use of the data.
 Third Parties or affiliated entities will not further share Personal Information received from the Participant with other Third Parties, and will limit any Personal Information that may be further shared with other Third Parties to Derived Products.

CHOICE AND CONSENT

Enable individuals to choose whether personal data about them is processed. Obtain and document prior permission where necessary and appropriate, and enable individual to opt-out of ongoing processing.

TrustArc P&DG Framework and External Regulatory Standard Mapping	Assessment Criteria
TrustArc P&DG	13. Choice for Online Behavioral Advertising
IMPLEMENT Standard:	
Choice and Consent:	Requirement: The Participant must provide Individuals with the ability to exercise choice
Enable individuals to	regarding the collection and use of their data for Online Behavioral Advertising , including by third
choose whether	parties with whom such data may be shared.
personal data about	
them is processed.	Opt-out choice needs to be provided, consistent with Assessment Criterion 6, for:
Obtain and document prior	 use of non-personal information or Pseudonymous Data for Online Behavioral
permission where	Advertising;
necessary and	• use of Personal Information to be merged with non-personal Information, including
appropriate, and enable	Device-Identifiable Information, on a going-forward basis for Online Behavioral
individual to opt-out of	Advertising purposes; and
ongoing processing.	 use of Device-Identifiable Information for Online Behavioral Advertising.
TrustArc P&DG	Express Consent needs to be obtained for:
IMPLEMENT Control 2.9:	• use of Personal Information merged with previously collected non-personal information,
Enable individuals to	including Device-Identifiable Information;
choose whether	 use of Precise Geo-location Data;
personal data about	 use of Contact Information or Sensitive Information; and
them is processed.	ISPs and Web Browser Providers to collect and use data for Online Behavioral
Obtain and document prior	Advertising purposes
permission (consent) where	
necessary and appropriate,	

and enable individual to opt	Evaluation: TRUSTe must verify that the Participant provides Individuals with the ability to
out of ongoing processing.	exercise choice regarding the collection and use of their data for Online Behavioral Advertising,
	including by third parties with whom such data may be shared.
2018 NAI Code of Conduct	
II.C.1 and II.C. 2	Gap and Remediation: If the Participant does not provide Individuals with the ability to exercise
DAA Solf Degulatory	choice regarding the collection and use of their data for Online Behavioral Advertising , TRUSTe
DAA Self-Regulatory Principles for Online	must inform the Participant that providing Individuals with choice regarding the collection and use
Behavioral Advertising	of their Personal Information for Online Behavioral Advertising is required for compliance with
III.A, and III.B.1	this requirement.
DAA Application of	
Self-Regulatory Principles to	
the Mobile Environment II.B.2	
Application of the DAA	
Principles of Transparency	
and Control to Data Used	
Across Devices Control	
European Interactive Digital	
Advertising Alliance Self-certification Criteria for	
companies participating in the	
European Self Regulatory	
Programme on OBA	
2.2.2 and 2.8	
TrustArc P&DG	14. Personal Directory Data
IMPLEMENT Standard:	
Choice and Consent:	Requirement: Personal Directory Data will only be used for Online Behavioral Advertising if the
Enable individuals to	First Party partner has obtained authorization through providing Clear and Conspicuous notice
choose whether	and obtaining Express Consent from the Individual.
personal data about	Participant must ensure its First Party partners have authorization from Individuals to
them is processed.	authorize the Participant to collect Personal Directory Data.

Obtain and document prior	Participant must ensure the First Parties offer a mechanism for Individuals to withdraw
permission where	consent for further collection and use of Personal Directory Data .
necessary and	
appropriate, and enable	Evaluation: TRUSTe must verify that the Participant:
individual to opt-out of	 uses Personal Directory Data for Online Behavioral Advertising only if its First Party
ongoing processing.	partners have obtained authorization through providing Clear and Conspicuous notice
	and obtaining Express Consent from the Individual;
TrustArc P&DG	 ensures its First Party partners have authorization from the Individual to authorize the
IMPLEMENT Control 2.9:	Participant to collect Personal Directory Data; and
Enable individuals to	 ensure its First Party partners offer a mechanism for the Individual to withdraw consent
choose whether	for further collection and use of Personal Directory Data .
personal data about	
them is processed.	Gap and Remediation: If the Participant cannot ensure that its First Party partners:
Obtain and document prior	 obtain authorization through providing Clear and Conspicuous notice and obtaining
permission (consent) where	Express Consent from the Individual;
necessary and appropriate,	 have authorization from the Individual to authorize the Participant to collect Personal
and enable individual to opt	Directory Data; and
out of ongoing processing.	 offer a mechanism for the Individual to withdraw consent for further collection and use of Personal Directory Data.
2018 NAI Code of Conduct	
II.C.1.f	TRUSTe must inform the Participant that the above requirements must be met for compliance with
DAA Application of	this requirement.
Self-Regulatory Principles to	
the Mobile Environment V	
TrustArc P&DG	15. Honoring Privacy Preferences
IMPLEMENT Standard:	
Choice and Consent:	Requirement: The Participant must honor and maintain the Individual's selected preference in a
Enable individuals to	persistent manner until the Individual changes that preference.
choose whether	
personal data about	A preference indicated through any industry recognized standardized choice platform (e.g. DAA,
them is processed.	DAAC, EDAA, or NAI) or browser preference management tool, or communicated to the

Participant by a Third Party , must be recognized as the Individual's express preference and
honored per these requirements.
nonored per these requirements.
Evaluation: TRUSTe must verify that the Participant honors and maintains the Individual's
selected preference in a persistent manner until the Individual changes that preference.
Gap and Remediation: If the Participant does not honor and maintain the Individual's selected
preference, TRUSTe must inform the Participant that honoring and maintaining an Individuals '
selected preferences in a persistent manner is required for compliance with this requirement.
16. Applicability of Privacy Preference
Requirement: An Individual's preference will be applied as broadly as possible across different
technology platforms (e.g., mobile browser and apps where technically feasible, and in general
accordance with user expectations).
If a privacy preference is received, the Participant must no longer use the Individual's historical
data and it must not collect any new data about an Individual for 48 hours after being made aware
of the Individual's privacy preference.

appropriate, and enable Evaluation: It US Is must verify that the Participant applies individuals' preferences as broadly across different technology platforms; and that if a privacy preference is received, the Participant does not collect any new data about that individuals' preferences. TrustArc P&DG Gap and Remediation: If the Participant does not collect any new data about that individuals' preferences as broadly as possible across different technology platforms; and that if a privacy preference. TrustArc P&DG Gap and Remediation: If the Participant does not apply individuals' preferences as broadly as possible across different technologies, and/or the Participant uses the historical data or collects new data from Individuals within 48 hours of receiving a privacy preference, TRUSTe must inform the Participant that, for compliance with this requirement: Individuals of ongoing processing Individuals within 48 hours of receiving a privacy preference, TRUSTe must inform technology platforms; (e.g., mobile browser and apps where technically feasible, and in general accordance with user explorations); and e if a privacy preference is received, the Participant must not use the Individual's historical data and must not collect any new data about that Individual within 48 hours of being made aware of the Individual's privacy preference. 2018 NAI Code of Conduct II.C.5 If. Cross-Device Tracking European Interactive Digital Advertising Alliance If. Cross-Device Tracking MPLEMENT Standard: Choice and Consent: Fraguirement; When an Individual has exercised a preference perta		
ongoing processing. does not use an Individual's historical data and does not collect any new data about that Individual for 48 hours after being made aware of the Individual's privacy preference. TrustArc P&DG IMPLEMENT Control 2.9: Enable individuals to choose whether personal data about them is processed. Gap and Remediation: If the Participant does not apply Individuals' preferences as broadly as possible across different technologies, and/or the Participant uses the historical data or collects new data from Individuals within 48 hours of receiving a privacy preference, TRUSTer must inform the Participant that, for compliance with this requirement: Obtain and document prior permission (consent) where necessary and appropriate, and enable individual to opt out of ongoing processing Individual's preferences must be applied as broadly as possible across different technology platforms (e.g., mobile browser and apps where technically feasible, and in general accordance with user expectations); and 2018 NAI Code of Conduct II.C.5 if a privacy preference is received, the Participant must not use the Individual's historical data and must not collect any new data about that Individual within 48 hours of being made aware of the Individual's privacy preference. 2018 NAI Code of Conduct II.C.5 TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about 7. Cross-Device Tracking Requirement; When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device Tracking.	appropriate, and enable	Evaluation: TRUSTe must verify that the Participant applies Individuals ' preferences as broadly
TrustArc P&DG Individual for 48 hours after being made aware of the Individual's privacy preference. TrustArc P&DG Gap and Remediation: If the Participant does not apply Individuals' preferences as broadly as possible across different technologies, and/or the Participant uses the historical data or collects new data from Individuals within 48 hours of receiving a privacy preference, TRUSTe must inform the Participant does not apply Individuals' preferences as broadly as possible across different technologies, and/or the Participant uses the historical data or collects new data from Individuals within 48 hours of receiving a privacy preference, TRUSTe must inform the Participant does not apply as possible across different technology platforms (e.g., mobile browser and apps where technically feasible, and in general accordance with user expectations); and necessary and appropriate, and enable individual to opt out of ongoing processing I fa privacy preferences received, the Participant must not use the Individual's historical data and must not collect any new data about that Individual within 48 hours of being made aware of the Individual's privacy preference. 2018 NAI Code of Conduct II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for comanies participating in the European Self Regulatory Programme on OBA 2.8 17. Cross-Device Tracking Requirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device Tracking.		••••
TrustArc P&DG IMPLEMENT Control 2.9: Enable individuals to choose whether personal data about them is processed. Obtain and document prior permission (consent) where necessary and appropriate, and enable individuals to orloging processing 2018 NAI Code of Conduct II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for comparates participating in the European Self Regulatory Programme on OBA 2.8 TrustArc P&BOG IMPLEMENT Standard: Choice and Consent: Enable individuals to or choose whether personal data about	ongoing processing.	does not use an Individual's historical data and does not collect any new data about that
 IMPLEMENT Control 2.9: Enable individuals to choose whether personal data about them is processed. Obtain and document prior permission (consent) where necessary and appropriate, and enable individual to opt out of ongoing processing Individual's preferences must be applied as broadly as possible across different technologies, and/or the Participant uses the historical data or collects new data from Individuals within 48 hours of receiving a privacy preference, TRUSTe must inform the Participant that, for compliance with this requirement: Individuals' preferences must be applied as broadly as possible across different technology platforms (e.g., mobile browser and apps where technically feasible, and in general accordance with user expectations); and if a privacy preference is received, the Participant must not use the Individual's historical data and must not collect any new data about that Individual within 48 hours of being made aware of the Individual's privacy preference. 2018 NAI Code of Conduct II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 Tr. Cross-Device Tracking Requirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking. 		Individual for 48 hours after being made aware of the Individual's privacy preference.
Enable individuals to choose whether personal data about them is processed. Obtain and document prior permission (consent) where necessary and appropriate, and enable individual to opt out of ongoing processing 2018 NAI Code of Conduct II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about	TrustArc P&DG	
Enable individuals to choose whether personal data about them is processed. possible across different technologies, and/or the Participant uses the historical data or collects new data from Individuals within 48 hours of receiving a privacy preference, TRUSTe must inform the Participant that, for compliance with this requirement: Obtain and document prior permission (consent) where necessary and appropriate, and enable individual to opt out of ongoing processing • Individuals' preferences must be applied as broadly as possible across different technology platforms (e.g., mobile browser and apps where technically feasible, and in general accordance with user expectations); and 2018 NAI Code of Conduct II.C.5 • Individual's privacy preference is received, the Participant must not use the Individual's historical data and must not collect any new data about that Individual within 48 hours of being made aware of the Individual's privacy preference. 2018 NAI Code of Conduct II.C.5 • TrestArc P&DG European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 17. Cross-Device Tracking TrustArc P&BDG IPLEMENT Standard: Choice and Consent: Requirement; When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference associated through Cross-Device Tracking.	IMPLEMENT Control 2.9:	Gap and Remediation: If the Participant does not apply Individuals ' preferences as broadly as
choose whether new data from Individuals within 48 hours of receiving a privacy preference, TRUSTe must inform personal data about new data from Individuals within 48 hours of receiving a privacy preference, TRUSTe must inform them is processed. Obtain and document prior permission (consent) where new data from Individuals' preferences must be applied as broadly as possible across different neecessary and appropriate, if a privacy preference is received, the Participant must not use the Individual's historical and enable individual to opt if a privacy preference is received, the Participant must not use the Individual's historical 2018 NAI Code of Conduct if a privacy preference is received, the Participant must not use the Individual's historical Advertising Alliance Self-certification Criteria for Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 TrustArc P&DG I1. Cross-Device Tracking IMPLEMENT Standard: Requirement; When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference associated through Cross-Device Tracking.	Enable individuals to	
 personal data about them is processed. Obtain and document prior permission (consent) where necessary and appropriate, and enable individual to opt out of ongoing processing 2018 NAI Code of Conduct II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about T. Cross-Device Tracking Requirement; When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device Tracking. 	choose whether	•
 Individuals' preferences must be applied as broadly as possible across different technology platforms (e.g., mobile browser and apps where technically feasible, and in general accordance with user expectations); and if a privacy preference is received, the Participant must not use the Individual's historical data and must not collect any new data about that Individual within 48 hours of being made aware of the Individual's privacy preference. 2018 NAI Code of Conduct II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 Trustarc P&DG IMPLEMENT Standard: Choice and Consert: Enable individuals to choose whether personal data about I.T. Cross-Device Tracking Requirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference associated through Cross-Device Tracking. 		
Obtain and document prior permission (consent) where necessary and appropriate, and enable individual to opt out of ongoing processing technology platforms (e.g., mobile browser and apps where technically feasible, and in general accordance with user expectations); and 2018 NAI Code of Conduct II.C.5 if a privacy preference is received, the Participant must not use the Individual's historical data and must not collect any new data about that Individual within 48 hours of being made aware of the Individual's privacy preference. 2018 NAI Code of Conduct II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Trustarc P&DG IMPLEMENT Standard: Choice and Consent: Requirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device Tracking.		
 permission (consent) where necessary and appropriate, and enable individual to opt out of ongoing processing if a privacy preference is received, the Participant must not use the Individual's historical data and must not collect any new data about that Individual within 48 hours of being made aware of the Individual's privacy preference. 2018 NAI Code of Conduct II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 TrustArc P&DG IMPLEMENT Standard: Choice and Consent: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking. 		
 if a privacy preference is received, the Participant must not use the Individual's historical data and must not collect any new data about that Individual within 48 hours of being made aware of the Individual's privacy preference. 2018 NAI Code of Conduct II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about 17. Cross-Device Tracking Requirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking. 	· · · ·	
and enable individual to opt out of ongoing processingdata and must not collect any new data about that Individual within 48 hours of being made aware of the Individual's privacy preference.2018 NAI Code of Conduct II.C.5European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.817. Cross-Device TrackingTrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingRequirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device Tracking.	,	
out of ongoing processing made aware of the Individual's privacy preference. 2018 NAI Code of Conduct II.C.5 made aware of the Individual's privacy preference. European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 Implement Self Regulatory Programme on OBA 2.8 TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about I7. Cross-Device Tracking Requirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.		
2018 NAI Code of Conduct II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about 17. Cross-Device Tracking Requirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.	•	
II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about 17. Cross-Device Tracking Requirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.	out of ongoing processing	made aware of the individual's privacy preference.
II.C.5 European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about 17. Cross-Device Tracking Requirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.	2018 NALCodo of Conduct	
European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8If the term of the term of		
Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.817. Cross-Device TrackingTrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingRequirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.	11.0.5	
Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.817. Cross-Device TrackingTrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingRequirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.	European Interactive Digital	
Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.8 TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about James Consent: Programme on Dar 2.8		
companies participating in the European Self Regulatory Programme on OBA 2.8Instance Programme on OBA 2.8TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingRequirement: Vhen an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.		
European Self Regulatory Programme on OBA 2.8TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingRequirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.		
Programme on OBA 2.8TrustArc P&DG17. Cross-Device TrackingIMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingRequirement: When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.		
TrustArc P&DG17. Cross-Device TrackingIMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingImplement: Note: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingImplement: Note: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingImplement: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingImplement: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingImplement: Choice and Consent: Choice and Consent: Choice and Consent: Enable individuals to choose whether personal data about17. Cross-Device TrackingImplement: Choice and Consent: Choice and Consent: Choice and Consent: Enable individuals to Choice and Consent: Choice and Consent: Choic		
IMPLEMENT Standard: Choice and Consent:Requirement:When an Individual has exercised a preference pertaining to Online BehavioralEnable individuals to choose whether personal data aboutRequirement:When an Individual has exercised a preference pertaining to Online Behavioral Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.		
Choice and Consent:Requirement:When an Individual has exercised a preference pertaining to Online BehavioralEnable individuals to choose whether personal data aboutAdvertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.		17. Cross-Device Tracking
Enable individuals to choose whether personal data about Advertising through a browser or Device, the Participant must apply the Individual's preference to the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking.		
choose whether personal data aboutto the browser or Device from which the preference was exercised and any browser and Device associated through Cross-Device Tracking .		
personal data about associated through Cross-Device Tracking.	Enable individuals to	
	choose whether	to the browser or Device from which the preference was exercised and any browser and Device
them is processed.	personal data about	associated through Cross-Device Tracking.
	them is processed.	

Obtain and document prior	When such a preference is received, the Participant will no longer:
permission where	• collect data from the browser or Device where the Individual expressed their preference
necessary and	for Online Behavioral Advertisin g purposes;
appropriate, and enable	• use the data on the browser and Device where the Individual expressed their preference,
individual to opt-out of	and any browser and Device associated through Cross-Device Tracking for Online
ongoing processing.	Behavioral Advertising purposes; and
	• provide or serve Online Behavioral Advertising on the browser and Device where the
TrustArc P&DG	Individual expressed their preference, and any browser and Device associated through
IMPLEMENT Control 2.9:	Cross-Device Tracking
Enable individuals to	
choose whether	Evaluation: TRUSTe must verify that—when an Individual has exercised a preference pertaining
personal data about	to Online Behavioral Advertising through a browser or Device—the Participant applies the
them is processed.	Individual's preference to the browser or Device from which the preference was exercised and
Obtain and document prior	any browser and Device associated through Cross-Device Tracking.
permission (consent) where	
necessary and appropriate,	Gap and Remediation: If the Participant cannot verify that it applies an Individual's preference to
and enable individual to opt	the browser or device from which the preference was exercised, TRUSTe must inform the
out of ongoing processing	Participant that—when an Individual exercises a preference pertaining to Online Behavioral
	Advertising through a browser or Device—the Participant must apply that Individual's
2018 NAI Code of Conduct	preference to the browser or Device from which the preference was exercised and any browser
II.C.3	and Device associated through Cross-Device Tracking for compliance with this requirement.
Application of the DAA	
Principles of Transparency	
and Control to Data Used	
Across Devices Control	
TrustArc P&DG	18. Clear and Conspicuous Access to Choice Mechanisms
IMPLEMENT Standard:	
Choice and Consent:	Requirement: Privacy preference management tools must be intuitive, reliable, and easy for
Enable individuals to	Individuals to use. They must list the Participant along with other parties that collect and use data
choose whether	for Online Behavioral Advertising purposes, and allow Individuals to opt-out of any or all of the
personal data about	listed parties.

them is processed. Obtain and document prior permission where necessary and	Access to preference management tools shall be Clear and Conspicuous as outlined in these Assessment Criteria.
appropriate, and enable individual to opt-out of ongoing processing.	In cases when additional steps are required by Individuals to exercise a preference, Individuals must be provided Clear and Conspicuous notice at each step on how to do this.
TrustArc P&DG IMPLEMENT Control: 2.9.1 Ensure consent is clear and conspicuous,	Evaluation: TRUSTe must verify that the Participant's privacy preference management tools are intuitive, reliable, and easy for Individuals to use; list the Participant and other parties that collect and use data for Online Behavioral Advertising purposes; and allow Individuals the ability to opt-out of any or all of them.
freely given, and able to be withdrawn at any time.	<u>Gap and Remediation</u> : If the Participant's privacy preference management tools are not intuitive, reliable, and easy for Individuals to use; do not list the Participant and other parties that collect and use data for Online Behavioral Advertising purposes; and/or do not allow Individuals the
2018 NAI Code of Conduct II.C.2	 ability to opt-out of any or all of the listed parties, TRUSTe must inform the Participant that, for compliance with this requirement, its privacy preference management tools must: must be intuitive, reliable, and easy for Individuals to use;
	 list the Participant and other parties that collect and use data for Online Behavioral Advertising purposes; and allow Individuals the ability to opt-out of any or all of the listed parties.
TrustArc P&DG	19. Communication of Preference in the Ad Chain
IMPLEMENT	
Standard:	Requirement: The Participant must do the following to ensure the Individual's preference is both
Choice and Consent:	communicated to, and persistently honored by, the Participant:
Enable individuals to	If technically capable (such as SSPs, Ad Exchanges, Ad Mediators), check or collect, and
choose whether	communicate these preferences to the other partners in the ad chain to ensure they can be
personal data about	persistently honored across all ad platforms (e.g. DSPs).
them is processed.	• SSPs, Ad Mediators, DMPs, and other Participants that do not otherwise collect
Obtain and document prior	Individual data must:
permission where	 read the Individual's privacy preference either stored in the browser, Device, or by an approved provider of privacy management colutions;
necessary and	an approved provider of privacy management solutions;

• ensure every Ad Transaction has an associated privacy preference (if one exists)
easily accessible by all entities within the ad ecosystem; and
 communicate preferences to other entities within the ad chain (e.g., DSPs) in order
to ensure that they can be persistently honored across all ad platforms (e.g., DSPs).
 Ad Networks, Ad Servers, and DSPs must honor preferences received.
Evaluation: TRUSTe must verify that the Participant does the following to ensure that Individuals '
preferences are both communicated to, and persistently honored by, the Participant :
• if the Participant is technically capable (such as SSPs, Ad Exchanges, Ad Mediators),
checks or collects, and communicates these preferences to the other partners in the ad
chain to ensure they can be persistently honored across all ad platforms (e.g., DSPs).
 SSPs, Ad Mediators, DMPs, and other Participants that do not otherwise collect
Individual data shall:
 read the Individual's privacy preference either stored in the browser, Device, or by
an approved provider of privacy management solutions;
easily accessible by all entities within the ad ecosystem; and
• communicate preferences to other entities within the ad chain (e.g., DSPs) in order
to ensure that they can be persistently honored across all ad platforms (e.g., DSPs).
• Ad Networks, Ad Servers, and DSPs must honor preferences received.
Gap and Remediation: If the Participant cannot verify that it does all of the following to ensure
Individuals' preferences are communicated to, and persistently honored by, the Participant ,
TRUSTe must inform the Participant that it must ensure that Individuals ' preferences are
communicated to, and persistently honored by, the Participant , by:
• if the Participant is technically capable (such as SSPs, Ad Exchanges, Ad Mediators),
checking or collecting, and communicating these preferences to the other partners in the ad
chain to ensure they can be persistently honored across all ad platforms (e.g., DSPs).
SSPs, Ad Mediators, DMPs, and other Participants that do not otherwise collect Individual
data by:
 reading the Individual's privacy preference either stored in the browser, Device, or
by an approved provider of privacy management solutions;

TrustArc P&DG IMPLEMENT Standard: Choice and Consent: Enable individuals to choose whether personal data about them is processed. Obtain and document prior permission where necessary and appropriate, and enable individual to opt-out of ongoing processing. TrustArc P&DG IMPLEMENT Control: 2.11 Provide mechanisms for individuals to easily opt-out of ongoing processing about	 ensuring every Ad Transaction has an associated privacy preference (if one exists) that is easily accessible by all entities within the ad ecosystem; and communicating preferences to other entities within the ad chain (e.g., DSPs) in order to ensure that they can be persistently honored across all ad platforms (e.g., DSPs). Ensuring Ad Networks, Ad Servers, and DSPs honor preferences received. 20. Right to Withdraw Consent Requirement: The Participant will provide Individuals with mechanisms to: withdraw previously given Express Consent or change their choice selection; and to easily opt-out of ongoing processing about them with respect to the collection and use of their data for Online Behavioral Advertising. Evaluation: TRUSTe must verify that the Participant provides Individuals with mechanisms to withdraw their previously given Express Consent or change their choice selection, and to easily opt-out of any ongoing collection or use of their Personal Information for Online Behavioral Advertising. Evaluation: TRUSTe must verify that the Participant provide individuals with such mechanisms, TRUSTe must inform the Participant does not provide individuals with such mechanisms, TRUSTe must inform the Participant that, for compliance with this requirement, it must provide Individuals with mechanisms to: withdraw previously given Express Consent or change their choice selection; and to easily opt-out of ongoing processing about them with respect to the collection and use of their data for Online Behavioral Advertising.
DAA Self-Regulatory Principles for Online Behavioral Advertising III.B.2,	

European Interactive Digital	
Advertising Alliance	
Self-certification Criteria	
for companies participating in	
the European Self Regulatory	
Programme on OBA 2.8.4	

ACCESS AND INDIVIDUAL RIGHTS

Enable individuals to access information about themselves, to amend, correct, and as appropriate, delete information that is inaccurate, incomplete, or outdated.

TrustArc P&DG Framework and External Regulatory Standard Mapping	Assessment Criteria
TrustArc P&DG IMPLEMENT	21. Right of Access
Standard:	
Access and Individual Rights:	Requirement: The Participant must provide Individuals with reasonable access to data
Enable individuals to access	collected about them, and other information associated with that data collection, that is retained
information about themselves, to	for the purposes of OBA or other marketing purposes.
amend, correct, and as	
appropriate, delete information	If the Participant collects Contact Information or Sensitive Information directly from an
that is inaccurate, incomplete, or	Individual, about that Individual, the Participant must have available, operational, and
outdated.	understandable policies to enable the Individual to:
	 access and correct his or her Personal Information using mechanisms that are
TrustArc P&DG IMPLEMENT	presented in a clear and conspicuous manner; and
Control	 obtain a copy of the corrected Personal Information or be provided confirmation that
2.12: Enable individuals to access	the data has been corrected or deleted.
information about themselves, to	

amend, correct, and as	The Participant must grant access to any Individual, to Contact Information or Sensitive
appropriate, delete information	Information collected or gathered about that Individual, provided such request to Contact
that is inaccurate, incomplete, or	Information or Sensitive Information is reasonable and not excessive, upon receipt of
outdated.	sufficient information confirming the Individual's identity. The Participant should provide, at no
	cost to the Individual, a copy of the Contact
2018 NAI Code of Conduct II.F.1	Information or Sensitive Information that is processed in connection with the activity.
	The Participant's processes and mechanisms for access by Individuals must be simple and easy to use, presented in a clear and conspicuous manner, and be reasonable in regard to the manner of request and the nature of the Contact Information or Sensitive Information . The request must be responded to within a reasonable timeframe following an Individual's request for access (e.g., 45 days) and the Contact Information or Sensitive Information must be provided to Individuals in an easily comprehensible way.
	The Participant is not required to provide an Individual access Contact Information or Sensitive Information to the extent that:
	 such access would prejudice the confidentiality necessary to comply with regulatory requirements, or breach Participant's confidential information or the confidential information of others;
	 the burden or cost of providing access would be disproportionate or the legitimate rights or interests of others would be violated. However, the Participant may not deny access on the basis of cost if the Individual offers to pay the costs of access; the requested Contact Information or Sensitive Information is derived from public records or is Publicly Available Information and is not combined with non-public record
	or non-publicly available information; or
	 other laws or regulations prevent the provision of such access.
	The Participant is not required to provide access unless it is supplied with sufficient information to allow it to confirm the identity of the Individual making the request. In addition, access needs to be provided only to the extent that the Participant stores the Contact Information or Sensitive Information .

	The Participant may set reasonable limits on the number of times within a given period that
	access requests from a particular Individual will be fulfilled. In setting such limitations, the
	Participant should consider such factors as the frequency with which information is updated,
	the purpose for which the data are used, and the nature of the information.
	Eveluation, TDUOT, must verify that such a dising and available as anti-
	Evaluation: TRUSTe must verify that such policies are available, operational, and
	understandable.
	Gaps and Remediation: If the Participant does not have available, operational, and
	understandable policies in place and does not identify an applicable qualification, TRUSTe must
	inform the Participant that the existence of written procedures to respond to such requests is
	required for compliance with this requirement. Where the Participant identifies an applicable
	qualification, TRUSTe must verify whether the applicable qualification is justified.
TrustArc P&DG IMPLEMENT	22. Right to Erasure
Standard:	
Access and Individual Rights:	Requirement: Where appropriate and in accordance with applicable law, the Participant must
Enable individuals to access	enable Individuals to delete Contact Information or Sensitive Information that is Processed
information about themselves, to	by the Participant or Third Parties acting on the Participant's behalf (e.g., Processors).
amend, correct, and as	
appropriate, delete information	The Participant must delete Contact Information or Sensitive Information collected or held
that is inaccurate, incomplete, or	by the requesting Individual , upon receipt of sufficient information confirming the Individual's
outdated.	identity. The Participant should communicate obligations to delete Contact Information or
	Sensitive Information to any recipients of the Contact Information or Sensitive Information
TrustArc P&DG IMPLEMENT	to whom Contact Information or Sensitive Information have been disclosed, including any
Control	third-party Processors .
2.14:Where appropriate and in	
accordance with applicable law,	The Participant's processes or mechanisms for deletion of Contact Information or Sensitive
enable individuals to delete	Information by the Individual must be simple and easy to use, presented in a clear and
personal data processed by the	conspicuous manner, and be reasonable in regard to the manner of request and the nature of
technology, process, or activity.	the Contact Information or Sensitive Information . The request must be responded to within a
	reasonable timeframe following an Individual's request for deletion (e.g., 1 month), and the
GDPR Articles 17 and 19	Contact Information or Sensitive Information must be deleted and the Individual provided

	confirmation of such deletion. TRUSTe must verify that such policies are available, operational,
	and understandable.
	 The Participant is not required to delete the Individual's Contact Information or Sensitive Information if Processing is necessary for: exercising the right of freedom of expression and information; compliance with a legal obligation which requires processing by applicable law to which the Participant, First Party, or Third Party is subject or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the First Party or Third Party; reasons of public interest in the area of public health; archiving purposes in the public interest, scientific or historical research purposes or statistical purposes where it is likely to render impossible or seriously impair the achievement of the objectives of that processing; or the establishment, exercise, or defense of legal claims.
	Evaluation: TRUSTe must verify that the Participant has procedures in place to respond to such requests.
	If the Participant identifies an applicable qualification to not delete Individuals' Contact Information or Sensitive Information , TRUSTe must verify whether the applicable qualification is justified.
	Gaps and Remediation: If the Participant does not have a procedure for this and the Participant does not identify an acceptable qualification, TRUSTe must inform the Participant that the existence of written procedures to respond to such requests is required for compliance with this requirement. Where the Participant identifies an applicable qualification, TRUSTe must verify whether the applicable qualification is justified.
TrustArc P&DG IMPLEMENT	23. Information Relating to Under Age 18 Individuals
Standard:	
Access and Individual Rights:	
Enable individuals to access	

information about themselves, to	Requirement: If Participant collects any Personal Information from an Individual under the
amend, correct, and as	age of 18, then Participant must implement a reasonable and appropriate mechanism to allow
appropriate, delete information	the Individual to have such Personal Information deleted or permanently de-identified.
that is inaccurate, incomplete, or	
outdated.	Evaluation: TRUSTe must verify that, if the Participant collects any Personal Information from
	an Individual under the age of 18, the Participant has a reasonable and appropriate
TrustArc P&DG IMPLEMENT	mechanism in place to allow the Individual to have such Personal Information deleted or
Control	permanently de-identified.
2.14:Where appropriate and in	
accordance with applicable law,	Gap and Remediation: If the Participant does not have a reasonable and appropriate
enable individuals to delete	mechanism in place to allow Individuals under the age of 18 to delete or permanently
personal data processed by the	de-identify their Personal Information , TRUSTe must inform the Participant that a reasonable
technology, process, or activity.	and appropriate mechanism must be in place for compliance with this requirement.
Privacy Rights for California	
Minors in the Digital World	
Section 1 Chapter 22.1	
22581(a)(1)	

DATA INTEGRITY AND QUALITY

Assure that data is kept sufficiently accurate, complete, relevant, and current consistent with its intended use.

TrustArc P&DG Framework and External Regulatory	Assessment Criteria
Standard Mapping	
TrustArc P&DG IMPLEMENT	24. Data Integrity and Quality
Standard:	
Data Integrity and Quality: Assure that data is kept	<u>Requirement</u> : The Participant must take steps to verify that the data held is up to date, accurate, and complete, to the extent necessary for the purpose(s) of use.
sufficiently accurate, complete,	
relevant, and current consistent	TRUSTe must require the Participant to provide the procedures the Participant has in place to
with its intended use.	verify and ensure that the data held is up to date, accurate, and complete, to the extent necessary for the purposes of use.
TrustArc P&DG IMPLEMENT	
Control	Evaluation: TRUSTe will verify that reasonable procedures are in place to allow the Participant to
2.17: Assure that data are kept	ensure that the data it maintains is up to date, accurate, and complete, to the extent necessary for
sufficiently accurate, complete,	the purpose of use.
relevant, and current consistent	
with its intended use.	Gaps and Remediation: If the Participant does not have reasonable procedures in place, TRUSTe
	must inform the Participant that procedures to verify and ensure that the data it maintainsis up to
GDPR Article 5(1)(d)	date, accurate, and complete, to the extent necessary for the purposes of use, are required for compliance with this requirement.

SECURITY	
Protect data from loss, misuse, and unauthorized access, disclosure, alteration, or destruction.	
TrustArc P&DG Framework and External Regulatory Standard Mapping	Assessment Criteria
TrustArc P&DG IMPLEMENT Standard: Security: Protect data from loss, misuse, and unauthorized access, disclosure, alteration, or destruction.	25. Security of Processing <u>Requirement</u> : The Participant must implement reasonable physical, technical and administrative safeguards, including without limitation applicable policies, to protect data against risks such as loss or unauthorized access, destruction, use, modification, disclosure of information, or other misuses.
TrustArc P&DG IMPLEMENT Control 2.18: Put in place administrative, physical, and	The Participant must implement reasonable administrative, technical, and physical safeguards, suitable to the Participant's size and complexity, the nature and scope of its activities, and the sensitivity of the data it collects, in order to protect that information from leakage, loss or unauthorized use, alteration, disclosure, distribution, or access.
technical safeguards to protect data from loss, misuse and unauthorized access,	Such safeguards must be proportional to the probability and severity of the harm threatened, the sensitivity of the information, and the context in which it is held.
disclosure, alteration, or destruction. GDPR Article 32(1), GDPR	The Participant must take reasonable measures to require Processors (e.g., agents, business associates, service providers, vendors) to which data is transferred to protect against leakage, loss or unauthorized access, destruction, use, modification or disclosure, or other misuses of the data.
Article 32(2)	
ISO 27001 8.1 Operational Planning and Control and 8.3 Information Security Risk Treatment	 These safeguards may include: authentication and access control (e.g., password protections, access management, limiting network and system access to authorized Individuals); Pseudonymisation and encryption; removable media controls including management, disposal and transfer; boundary protection (e.g., firewalls, intrusion detection);

2018 NAI Code of Conduct	 physical and environmental security controls;
II.F.3	 data backup and disaster recovery procedures;
	 secure data disposal procedures;
DAA Self-Regulatory Principles	 audit logging; or
for Online Behavioral	 monitoring (e.g., external and internal audits, vulnerability scans).
Advertising IV.A	
	The Participant must periodically review and reassess its security measures to evaluate their
DAA Application of	relevance and effectiveness.
Self-Regulatory Principles to the	
Mobile Environment IX	Evaluation: TRUSTe must verify the existence of such safeguards, including without limitation
	applicable policies, and that those safeguards are adequate and proportional to the probability
European Interactive Digital	and severity of the harm threatened, the sensitivity of the information, and the context in which it
Advertising Alliance	is held.
Self-certification Criteriafor	
companies participating in	Gaps and Remediation: If the Participant has no physical, technical and administrative
the European Self Regulatory	safeguards, including without limitation applicable policies, or inadequate safeguards to protect
Programme on OBA 2.1.1	Personal Information, TRUSTe must inform the Participant that the implementation of such
	safeguards, including without limitation applicable policies, are required for compliance with this
	requirement.
TrustArc P&DG IMPLEMENT	26. Technology Controls
Standard:	
Security: Protect data from loss,	Requirement: The Participant , depending on its role in the ad ecosystem, must use a unique
misuse, and unauthorized	domain name for all technologies (e.g., cookies, device recognition technology, and scripts) to
access, disclosure, alteration, or	separate any individual technology used for Online Behavioral Advertising purposes from one
destruction.	
	that is not used for Online Behavioral Advertising purposes (e.g., analytics).
TrustArc P&DG IMPLEMENT	For eachie based proference management systems, the Deuticinent shall use the same cookie
Control	For cookie-based preference management systems, the Participant shall use the same cookie
2.18: Put in place	name for all of its opt-out mechanisms. For example, the opt-out cookie set for the DAA opt-out
administrative, physical, and	mechanism has the same name as the cookie set for the NAI opt-out mechanism.
technical safeguards to protect	
data from loss, misuse and	
Luaia monti 1055, misuse and	

unauthorized access, disclosure, alteration, or destruction.	Cookie-based preference management systems, web-based technologies or other mechanisms used to manage opt-out preferences must have a persistency of five years to adequately honor Individuals' preferences.
2018 NAI Code of Conduct II.F.3	Mobile-based technologies or other mechanisms used to manage opt-out preferences must have a persistency of 24 months to adequately honor Individuals ' preferences.
DAA Self-Regulatory Principles for Online Behavioral Advertising IV.A	Evaluation: TRUSTe must verify that the Participant uses a unique domain name to separate any individual technology used for Online Behavioral Advertising purposes from one that is not used for Online Behavioral Advertising purposes.
DAA Application of Self-Regulatory Principles to the Mobile Environment IX	<u>Gap and Remediation:</u> If the Participant does not use a unique domain name for all technologies to separate any individual technology used for Online Behavioral Advertising purposes from one that is not used for Online Behavioral Advertising purposes, TRUSTe must
European Interactive Digital Advertising Alliance	inform the Participant that unique domain names for technologies used for Online Behavioral Advertising purposes are required for compliance with this requirement.
Self-certification Criteriafor companies participating in the	
European Self Regulatory Programme on OBA 2.1.1	
TrustArc P&DG IMPLEMENT	27. Incident Detection
Standard:	
Security: Protect data from loss,	Requirement: The Participant must have incident detection, escalation, and management
misuse, and unauthorized	procedures in place, and mechanisms to determine whether an incident involves Personal
access, disclosure, alteration, or	Information.
destruction.	Evoluation: TDLISTo must varify that the Dartiainant has insident detection, assolution, and
TrustArc P&DG IMPLEMENT	Evaluation: TRUSTe must verify that the Participant has incident detection, escalation, and management procedures in place, and mechanisms to determine whether an incident involves
Control	Personal Information.
2.18: Put in place	
administrative, physical, and	

technical safeguards to protect data from loss, misuse and unauthorized access, disclosure, alteration, or destruction.	<u>Gaps and Remediation</u> : If the Participant does not have these procedures and mechanisms in place, TRUSTe must inform the Participant that incident detection, escalation, and management procedures and mechanisms to determine whether an incident involves Personal Information must are required for compliance with this requirement.
GDPR Articles 33-34 ISO 27001 8.1 Operational Planning and Control	
TrustArc P&DG IMPLEMENT Standard:	28. Security Risk Assessments
Scandard. Security: Protect data from loss, misuse, and unauthorized access, disclosure, alteration, or	Requirement: The Participant must conduct security risk assessments as required by its security program, and remediate areas of identified risk.
destruction.	Evaluation: TRUSTe must verify that the Participant has policies and procedures in place for conducting these assessments, and remediating areas of identified risk.
TrustArc P&DG IMPLEMENT	
Control 2.19 Conduct security risk assessments as required by the security program, and remediate areas of identified risk.	<u>Gaps and Remediation</u> : If the Participant does not have policies and procedures in place for conducting these assessments and for remediating areas of identified risks, then TRUSTe must inform the Participant that such policies and procedures must be put in place to comply with this requirement.
GDPR Article 32(2)	
ISO 27001 8.2 Information Security Risk assessment and 8.3 Information Security Risk Treatment	
TRANSPARENCY

Inform individuals about the ways in which data about them are processed and how to exercise their data-related rights.

TrustArc P&DG Framework and External Regulatory Standard Mapping	Assessment Criteria
TrustArc P&DG IMPLEMENT	29. Enhanced Notice
Standard: <i>Transparency</i> : Inform individuals about the ways in which data about them are processed and how to exercise their data-related rights. TrustArc P&DG IMPLEMENT Control <i>2.20</i> : Inform individuals about the ways in which data about them are processed and how to exercise their data-related rights, including those arising out of data-related incidents and breaches. <u>2018 NAI Code of Conduct</u> II.B.6	 <u>Requirement</u>: The Participant, depending on its role in the ad ecosystem must provide Individuals with an enhanced notice in clear and plain language that informs Individuals of the following: what data is collected, either through active or passive means, and how the data is used with respect to Online Behavioral Advertising; the means by which Individuals can express their privacy preference with respect to Online Behavioral Advertising and instructions; description of the effects of exercising a privacy preference; and how an Individual's Device was identified if using Device Recognition Technology. <u>Evaluation</u>: TRUSTe must verify that the Participant provides the Individual with an enhanced notice in clear and plain language that informs Individuals of the required information. <u>Gaps and Remediation</u>: If the Participant does not provide this required information in an enhanced notice, TRUSTe must inform the Participant that the required information must be provided in an enhanced notice for compliance with this requirement.
DAA Self-Regulatory Principles for Online Behavioral	

Advertising II.A.2	
DAA Application of	
Self-Regulatory Principles to	
the Mobile Environment III.A.2	
Application of the DAA	
Principles of Transparency and	
Control to Data Used Across	
Devices Control FN3	
TrustArc P&DG IMPLEMENT	30. Provision of Enhanced Notice
Standard: Transparency:	
, , ,	Dequirement: The Perticipent depending on its role in the educeroustern must provide Clear
Inform individuals about the	Requirement: The Participant, depending on its role in the ad ecosystem, must provide Clear
ways in which data about them	and Conspicuous enhanced notice regarding its Online Behavioral Advertising data
are processed and how to	collection, use, and choice practices, including notice of third parties with whom such data may
exercise their data-related	be shared. To provide this enhanced notice, the Participant must make available access to
rights.	easy-to-find-and-use preference management tools that include a universal choice mechanism.
TrustArc P&DG IMPLEMENT	Ad Networks, Ad Servers, and DSPs must provide enhanced notice and access to preference
Control 2.20.1:	management tools through an in-ad notice via an Icon , "Ad Preferences", or similarly labeled
	Enhanced notice may be provided through the app or web page where data is collected if there
•	
conspicuous.	is an analigement with the First Faily .
	· · ·
II.B.6	
	provides enhanced notice and access to preference management tools.
DAA Self-Regulatory Principles	
for Online Behavioral	Enhanced notice is not required if data is only collected or received for the following purposes:
TrustArc P&DG IMPLEMENT Control 2.20.1:Ensure information about data processing and individuals rights is clear and conspicuous.2018 NAI Code of Conduct II.B.6DAA Self-Regulatory Principles	 Ad Networks, Ad Servers, and DSPs must provide enhanced notice and access to preference management tools through an in-ad notice via an Icon, "Ad Preferences", or similarly labeled button, or direct link. Enhanced notice may be provided through the app or web page where data is collected if there is an arrangement with the First Party. If more than one Ad Company is involved in the ad chain, the Participant, if the Participant is not directly serving the ad to the Individual, will verify that the Ad Company directly involved provides enhanced notice and access to preference management tools.

DAA Application of Self-Regulatory Principles to the Mobile Environment IV.A.3	 compliance, public purpose, and consumer safety; authentication, verification, fraud prevention, and security; billing or product or service fulfillment; or Ad Reporting or Ad Delivery; and market research or product development including the analysis of the characteristics of a group of consumers or market, and product performance to improve existing or new products using de-identified data that has been de-identified in such a way that an Individual cannot be re-identified. Evaluation: TRUSTe must verify the Participant provides Clear and Conspicuous enhanced notice regarding its Online Behavioral Advertising data collection, use, and choice practices , including notice of third parties with whom such data may be shared; and that the Participant has easy-to-find-and-use preference management tools in place that include a universal choice mechanism. Gaps and Remediation: If Clear and Conspicuous enhanced notice regarding its Online Behavioral Advertising enhanced notice regarding its Online Behavioral Advertise enhanced notice regarding its Online Behavioral Conspicuous enhanced notice is not provided, or if an easy-to-find-and-use preference management tool is not in place. TRUSTe must inform the Participant that providing Clear and Conspicuous enhanced notice regarding its Online Behavioral Advertising data collection, use, and choice practice, including notice of third parties with whom such data may be shared.s; and providing easy-to-find-and-use preference management tools in place that include a universal choice management tools that include a universal choice mechanism are required for compliance with this requirement.
TrustArc P&DG IMPLEMENT Standard : <i>Transparency</i> : Inform individuals about the ways in which data about them are processed and how to exercise their data-related rights.	 31. Comprehensive Privacy Notice Requirement: In clear and plain language, the Participant's Privacy Notice must inform Individuals of the following: the scope of the Privacy Notice including data collected for Online Behavioral Advertising or non-online behavioral advertising purposes; what types of data, including Personal Information, Device-Identifiable Information, Precise Geo-Iocation Data, and Personal Directory Data are collected, either through active or passive means;

Control 2.20:use of the data;Inform individuals about the ways in which data about them are processed and how to exercise their data-related• how the collected data will be used, including whether the data is use Behavioral Advertising or non-online behavioral advertising purpose • whether collected data is tied to or otherwise linked to Personal Info • whether the collected data is shared with Third Parties, including Pro-	es; rmation ; ocessors , the
ways in which data about them are processed and how toBehavioral Advertising or non-online behavioral advertising purpose whether collected data is tied to or otherwise linked to Personal Info	es; rmation ; ocessors , the
are processed and how to • whether collected data is tied to or otherwise linked to Personal Info	rmation; ocessors, the
	ocessors, the
exercise their data-related • whether the collected data is shared with Third Parties , including Pr	
rights, including those arising types of Third Parties the data is shared with, and whether those Th	ird Parties use the
out of data-related incidents data for targeted advertising purposes;	
and breaches. • names or a link to a list of the names of the Third Parties not acting a	as Processors
with whom Contact Information or Sensitive Information is shared	l;
<u>2018 NAI Code of Conduct</u> • general description of the techniques and technologies the Participa	nt uses to collect
II.B.1 data about Individuals' online or offline behavior, or app or web usage	ge activity including
but not limited to the use of cookies, pixels, Device Recognition tech	hniques, or LSO's;
DAA Self-Regulatory Principles • whether the Participant supplements the data it collects with data from	om Third Party
for Online Behavioral sources, the types of data it receives, and types of Third Party sources	ces it receives data
Advertising II.A. from;	
 how Individuals can exercise their preferences, including the ability to 	to withdraw
DAA Application of consent, regarding the collection or use of data for Online Behaviora	al Advertising
Self-Regulatory Principles to purposes, including for third parties with whom such data may be sha	ared, and obtain
the Mobile Environment IV.A.2 access to privacy preference management tool.;	
 how Individuals can exercise their data protection rights and request 	t access to
Application of the DAA Contact Information or Sensitive Information for the purpose of co	prrecting
Principles of Transparency and inaccuracies, updating it, or to request deletion;	
<u>Control to Data Used Across</u> • how long collected data is retained;	
 <u>Devices</u> Transparency generally, the types of security measures in place to protect collected 	l data;
 as applicable, a statement of the Participant's compliance with self-r 	regulatory
European Interactive Digital frameworks such as the DAA or NAI;	
Advertising Alliance • that collected data is subject to disclosure pursuant to judicial or othe	r government
Self-certification Criteria subpoenas, warrants, orders, or if the Participant merges with or is a	acquired by a Third
for companies participating in Party, or goes bankrupt;	
the European Self Regulatory • how the Individual will be notified of any Material Changes in the Pa	-
Programme on OBA 2.5 Behavioral Advertising data collection or use policies, and practices	S;

	 how the Individual can contact the Participant, including company name, email address or a link to an online form, and physical address; the effective Date of Privacy Notice; and the independent dispute resolution body designated to address complaints. <u>Evaluation:</u> TRUSTe must verify the Participant provides Individuals the required information
	in its Privacy Notice .
	<u>Gaps and Remediation</u> : If this information is not provided and the Participant does not identify an applicable qualification, TRUSTe must inform the Participant that notice that Personal Information is being collected is required for compliance with this requirement. Where the Participant identifies an applicable qualification, TRUSTe must verify whether the applicable qualification is justified.
TrustArc P&DG IMPLEMENT	32. Provision of Privacy Notice
Standard : <i>Transparency</i> : Inform individuals about the ways in which data about them are processed and how to exercise their data-related	Requirement: The Participant must provide a Clear and Conspicuous Privacy Notice on its online properties, including its web site, regarding its privacy practices around Online Behavioral Advertising, or multi-site or Cross-App Data collection.
rights.	Access to the Privacy Notice shall be Clear and Conspicuous , and at a minimum be accessible from the homepage of the Participant 's Web site.
TrustArc P&DG IMPLEMENT Control 2.20.1: Ensure information about data	The Participant must provide copies of all applicable Privacy Notices and/or hyperlinks to the same.
processing and individuals rights is clear and conspicuous.	Evaluation: TRUSTe must verify the Participant provides a Clear and Conspicuous Privacy Notice regarding its privacy practices around Online Behavioral Advertising or Cross-App Data collection on its online properties.
2018 NAI Code of Conduct II.B.1	Gaps and Remediation: If a Clear and Conspicuous Privacy Notice is not provided, TRUSTe must inform the Participant that providing a Clear and Conspicuous Privacy Notice

DAA Self-Regulatory Principles for Online Behavioral Advertising II.A.1	regarding its privacy practices around Online Behavioral Advertising or Cross-App Data collection on its online properties is required for compliance with this requirement.
European Interactive Digital Advertising Alliance Self-certification Criteria for companies participating in the European Self Regulatory Programme on OBA 2.6	

REPORTING AND CERTIFICATION

Demonstrate the effectiveness of your program and controls to management, the Board of Directors, employees, customers, regulators, and the public.

TrustArc P&DG Framework and External Regulatory Standard Mapping	Assessment Criteria
TrustArc P&DG	33. Consumer Education
DEMONSTRATE Standard:	
Reporting and Certification:	Requirement: The Participant must provide Individuals with access to educational
Demonstrate the effectiveness	information provided by industry self-regulatory organizations about Online Behavioral
of your program and controls to management, the Board of	Advertising.
Directors, employees,	Educational information must be accessible through preference management tools and
customers, regulators, and the public.	through the Participant's website.
	Educational information must include at least the following information:
	 a description of what Online Behavioral Advertising is;

TrustArc P&DG	how the Participant collects, uses, and stores Online Behavioral Advertising data;
DEMONSTRATE Control 3.6:	and
Demonstrate corporate data	 how the Individual can exercise their preference.
responsibility to customers and	
the public as part of the	Evaluation: TRUSTe must verify that the Participant is providing the required educational
organization's corporate social	information.
responsibility and/or	
sustainability goals.	Gaps and Remediation: If this information is not provided by the Participant , TRUSTe must
	inform the Participant that providing educational information is required for compliance with
DAA Self-Regulatory Principles	this requirement.
for Online Behavioral	
Advertising I.	
2018 NAI Code of Conduct	
II.A.2	
European Interactive Digital	
European Interactive Digital	
Advertising Alliance	
Self-certification Criteriafor	
companies participating in the European Self Regulatory	
Programme on OBA 2.3	
Flogramme on OBA 2.5	

RESOURCE ALLOCATION Establish budgets. Define roles and responsibilities. Assign personnel.	
TrustArc P&DG Framework and External Regulatory Standard Mapping	Assessment Criteria
TrustArc P&DG BUILD	34. Appoint a Privacy Leader
Standard: Resource Allocation: Establish budgets. Define roles and responsibilities. Assign personnel.	Requirement: The Participant must designate one individual with the responsibility for managing the Participant's compliance with these Assessment Criteria and providing training to relevant staff within the Participant's organization.
TrustArc P&DG BUILD Control <i>1.4</i> : Allocate appropriate resources	Evaluation: TRUSTe must verify that the Participant has designated one individual with the responsibility for managing the Participant's compliance with these Assessment Criteria and providing training to relevant staff within the Participant's organization.
to support the defined mission and vision, and to manage identified risks.	<u>Gaps and Remediation</u> : If the Participant has not designated one individual with the responsibility for managing the Participant's compliance with these Assessment Criteria and for providing training to relevant staff within the Participant's organization, TRUSTe must inform the Participant that an individual with these responsibilities must be designated.
2018 NAI Code of Conduct III.A.2.	

PROCESSES

Establish, manage, measure, and continually improve processes for establishing, implementing, publicizing, and actively managing a privacy complaint-handling process, including alternative dispute resolution as needed.

TrustArc P&DG Framework and External Regulatory Standard Mapping	Assessment Criteria
TrustArc P&DG BULD	35. Privacy Complaint Mechanism
Standard:	
<i>Processes:</i> Establish, manage, measure, and continually improve processes for PIAs, vendor assessments, incident	<u>Requirement</u> : The Participant must provide Individuals with reasonable, appropriate, simple, and effective mechanisms to submit complaints, express concerns, and provide feedback regarding the Participant's privacy practices at no cost to Individuals .
management and breach notification, complaint handling, and individual rights management.	Evaluation: TRUSTe must verify that the Participant has mechanisms in place for Individuals to submit submit complaints, express concerns, and provide feedback regarding the Participant's privacy practices at no cost to Individuals .
TrustArc P&DG BUILD Control <i>1.10</i> : Establish, manage, measure, and continually improve processes for establishing, implementing, publicizing, and actively managing a privacy complaint-handling process, including alternative dispute resolution as needed.	<u>Gaps and Remediation</u> : If the Participant does not have mechanisms in place for Individuals to submit complaints, express concerns, and provide feedback regarding the Participant's privacy practices at no cost to Individuals , TRUSTe must inform the Participant that such mechanisms are required for compliance with this requirement.
2018 NAI Code of Conduct III.C.2	

III. DEFINITIONS

- A. "Ad Company" is an entity that helps optimize or serve an ad, and includes the following types of entities. Note: a single entity may fall under multiple types.
 - "Ad Exchanges" are technology platforms that facilitate automated, auction-based pricing and buying of online advertising inventory in real-time. Ad Exchanges represent a sales channel to App Developers, website Publishers, and Ad Networks, and a source of online advertising inventory for advertisers and agencies.
 - 2. "Ad Mediator" is an ad-tracking platform that is integrated with multiple Ad Networks at an API level, facilitating **Ad Networks**' management and ad optimization.
 - 3. "Ad Network" is an entity that connects advertisers with **App Developers** and website **Publishers** that host online advertisements.
 - 4. "Ad Server" is a computer system that stores, maintains and serves (uploads) advertising banners for one or more websites. Ad servers program, track, and report several statistics about website visitors which are used by advertisers to custom tailor ads and offers to suit different categories of visitors.
 - 5. "Data Management Provider" ("DMP") is an entity that organizes and interprets unique demographic and interest-based information that allow **App Developers**, website **Publishers**, and advertisers to discover and target relevant audiences at scale.
 - 6. "Demand Side Platform" ("DSP") is a system that allows advertisers to manage their bids across multiple **Ad Exchanges** in order to minimize expenses while maximizing results.
 - 7. "Internet Service Provider ("ISP")" is an entity that provides services for accessing, using, and participating on the internet.

Data Collection Assessment Criteria V4 February 20, 2019

- 8. "Real-time Bidding (RTB) Exchange" allows for the buying digital inventory from multiple **App Developers** and website **Publishers** on an impression-by-impression basis, typically involving an auction pricing mechanism.
- 9. "Supply Side Platform" ("SSP") is a system that allows **App Developers** and website **Publishers** to automate the management of their inventory across multiple **Ad Exchanges** or **Ad Networks** for purposes of efficiency.
- 10. "Web browser provider" is an entity that develops and offers a software application for accessing information on the World Wide Web.
- B. "Ad Delivery" means the delivery of online advertisements or advertising-related services using Ad Reporting data. Ad Delivery does not include the collection and use of Ad Reporting data when such data is used to deliver advertisements to a computer or Device based on the preferences or interests inferred from information collected over time and across non-Affiliate sites, because this type of collection and use is covered by the definition of Online Behavioral Advertising.
- C. "Ad Reporting" means the logging of page views on a Web site(s) or the collection or use of other information about a browser, operating system, domain name, date and time of the viewing of the web page or advertisement, and related information for purposes including but not limited to:
 - 1. Statistical reporting in connection with the activity on a website(s);
 - 2. Web analytics and analysis; and
 - 3. Logging the number and type of advertisements served on a particular website(s).
- D. "Ad Transaction" is the recorded exchange, movement or conveyance of ad related data, including money, between at least two parties.
- E. "Affiliate" means an entity that controls, is controlled by, or is under common **Control** with, another entity.

Data Collection Assessment Criteria V4 February 20, 2019

- F. "App Developer" is the entity that owns, **Controls**, and operates the mobile application with which the **Individual** interacts.
- G. "Clear and Conspicuous" means a notice that is reasonably easy to find, and easily understandable in terms of content and style to the average reader.
- H. "Control" of an entity means that one entity (1) is under significant common ownership or operational control of the other entity, or (2) has the power to exercise a controlling influence over the management or policies of the other entity. In addition, for an entity to be under the **Control** of another entity and thus be treated as a **First Party** under these Assessment Criteria, the entity must adhere to the **Online Behavioral Advertising** policies that are not materially inconsistent with the other entity's policies.
- I. "Cross-App Data" is data collected from a particular device regarding applications use over time and across non-Affiliated applications.
- J. "Cross-Device Tracking" is when an **Ad Company** or other entity tries to connect an **Individual's** activity and behavior across multiple browsers and **Devices**.
- K. "De-identification" is the process of removing the association between a set(s) of data and a specific **Individua**l, browser, or device.
- L. "Derived Product(s)" is a new product derived from an existing product which has different properties from the product it was derived from. For example, characterizations developed about a location based on longitude and latitude data is a derived product.
- M. "Deterministic" is an algorithm, model, procedure, process, etc., whose resulting behavior is entirely determined by its initial state and inputs, and is not random or stochastic.
- N. "Device" is a thing made or adapted for a particular purpose, typically a piece of electronic equipment that allows the user to process, receive, and send data.

Data Collection Assessment Criteria V4 February 20, 2019

- O. "Device-Identifiable Information" is any data, such as **Persistent Device Identifiers**, that is linked to a specific device or browser but is not used, or intended to be used to identify a particular **Individual**. It includes **Cross-App Data**, if that data is not used or intended to be used to identify a particular **Individual**. It does not include data that has been subject to **De-Identification**.
- P. "Device Recognition Technology" is either **Deterministic** or **Probabilistic** statistical identification approach based on the collection of information about the attributes of a discrete **Device** and browser combination used to identify and recognize the same **Device** at a later point in time.
- Q. "Express Consent" means the affirmative consent to a practice by the **Individual** after being provided notice, but prior to implementing the practice.
- R. "First Party" means the entity that is the owner of the website or app or has **Control** over the website or app with which the **Individual** interacts and its **Affiliates**.
- S. "Icon" is an icon in or around an **Online Behavioral Advertisement** that that contains a link to the notice and preference management tool enabling **Individuals** to exercise choice.
- T. "Individual" means the discrete person to whom the collected data pertains.
- U. "Material Change" means degradation in the rights or obligations regarding the collection, use, or disclosure of data for an Individual. This usually includes any changes to Participant's:
 - 1. Practices regarding notice, collection, use, and disclosure of data;
 - 2. Practices regarding user choice and consent to how **Personal Information** is used and shared; or
 - 3. Measures for information security, integrity, access, or Individual redress.

- V. "Online Behavioral Advertising (OBA)" means the collection of data from a particular computer or device regarding Cross-App data or web viewing behaviors over time and across non-Affiliate apps or websites for the purpose of using such data to predict **Individual** preferences or interests to deliver advertising to that computer or **Device** based on the preferences or interests inferred from such web viewing behaviors. **Online Behavioral Advertising** does not include the activities of **First Parties**, **Ad Delivery** or **Ad Reporting**, or contextual advertising (i.e., advertising based on the content of the app or web page being visited, a **Individual's** current visit to an app or web page, or a search query).
- W. "Participant" means the entity that has entered into an agreement with TRUSTe to participate in the TRUSTe program(s) and agreed to comply with this Assurance Program Governance document and Assessment Criteria of the program(s) in which the **Participant** is participating.
- X. "Personal Directory Data" is data created by the **Individual** and stored on, and accessed through, a particular **Device**. Examples of **Personal Directory Data** include calendar, address book, phone/text log, and photo/video data.
- Y. "Personal Information (PI)" is any information or combination of data about an identified or identifiable **Individual** that can be used to identify, contact, or locate that **Individual**. **PI** includes the following subcategories:
 - "Contact Information" is information that can be used on its own to directly reach an Individual. Examples of Contact Information include first and last name plus mailing or home address, email address, telephone or mobile phone numbers.
 - "Persistent Device Identifiers" are distinctive device characteristics, or numbers or alphanumeric characters that are associated with and used to recognize a specific app, browser cookie, or **Device**. Examples of **Persistent Device Identifiers** include IDFA, Android ID, IMEI, and MAC address.
 - 3. "Precise Geo-location Data" is data that describes the precise real-time location of an **Individual** or a **Device**, and is derived using technologies such as GPS level longitude and latitude, or WiFi triangulation.

- 4. "Sensitive Information" is information where unauthorized use or disclosure of that information would be likely to cause financial, physical, or reputational harm to an **Individual**. Examples of **Sensitive Information** include:
 - i. Financial Information such as credit card or bank account number;
 - ii. Government-issued identifiers such as SSN, driver's license number
 - iii. Insurance plan numbers
 - iv. Racial or ethnic origin of the Individual;
 - v. Political opinions of the Individual;
 - vi. Religious or similar beliefs of the Individual;
 - vii. Individual's trade union membership;
 - viii. Precise information regarding the **Individual's** past, present, or future physical or mental health condition and treatments including genetic, genomic, and family medical history;
 - ix. Individual's sexual life or orientation;
 - x. History of Precise Geo-location Data associated with a single device;
 - xi. The commission or alleged commission of any offense by the Individual; or
 - xii. Any proceedings for any committed or allegedly committed offense by the Individual and the disposal or such proceedings or the sentence of any court in such proceedings.
- Z. "Privacy Notice" shall mean the notices, including a single, comprehensive notice, of the **Participant's** information collection, use, disclosure and associated data processing practices, as such practices are updated from time to time.

- AA. "Probabilistic" is the situation or model where there are multiple possible outcomes, each having varying degrees of certainty or uncertainty of its occurrence.
- BB. "Processor" is an entity that processes data on behalf of another entity, or that performs or assists in the performance of a function or activity which may involve the use or disclosure of PI. Such use shall only be on behalf of that entity and only for the purpose of performing or assisting in that specific function or activity as agreed to by the contracting entity. Processors are also know as agents, business associates, Processors acting as an agent or vendor, or vendors.
- CC. "Pseudonymization" is the processing of **Personal Information** in such a manner that the **Personal Information** can no longer be attributed to a specific **Individual** without the use of additional information, provided that such additional information is kept separately and is subject to technical and organizational measures to ensure that the **Personal Information** is not attributed to an identified or identifiable natural person.
- DD. "Publicly Available Information [PAI]" means any information reasonably believed to be lawfully made available to the general public from:
 - 1. Federal, state or local government records;
 - 2. Widely available source(s) having no additional prohibition around onward transfer or use; or
 - 3. Disclosures to the general public that are required to be made by federal, state or local law.
- EE. "Third Party" is an entity other than the **Participant** or the **Individual** that either is not a subsidiary or affiliate under common control with the **Participant**, or is not acting solely as a **Processor** for the **Participant**.
- FF. "Website Publisher" is the entity that owns, Controls, and operates the website (including Mobile websites) with which the **Individual** interacts.